

Spaces Version History Notes

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The following is a list of feature enhancements and bug fixes that have been released for **Spaces**. All customers using Spaces are automatically upgraded to the latest version. For more information about Spaces, please [check our website](#). **Subscribe to this article to be automatically updated on future changes!**

Pending Release Bug Fix: Resolved issue where the system would not allow staff or patrons to book a reservation on mobile or desktop but shows space is available. Now the All-SignUp events show properly, if they conflict with the date and time the reservation is being made. **03/12/2024**

Bug Fixes: Resolved issue where the system would not allow staff to edit a patron record. Now you can click edit and add/edit patron record details. Resolved issue where the Spaces Equipment Report failed to return additional or optional equipment data. **03/07/2024**

Bug Fix: Resolved issue where the system would not allow new SignUp events or Spaces reservations to be created due to fixed equipment within the space. **02/20/2024**

Bug Fix: Resolved issue where equipment is not cross checking availability between SignUp events and Spaces Reservations. **02/08/2024**

Bug Fixes: Resolved issue where changing a single Spaces reservation to a recurring reservation series, the Staff Reservation Notes were being removed. Resolved issue where the system would show a bug page while making a Spaces Reservation and expanding the SignUp event to see the details. **01/16/2024**

Bug Fix: Resolved issue where the Activity Report would show All Day events from the next day. **11/19/2023**

Enhancement: Improved Reports performance, by ensuring larger data sets such as Yearly reports can be ran without timing out. **11/16/2023**

Enhancement: Added site admin ability to Data Export their full SQL database backup files to their computers under the Settings option. **11/06/2023**

Enhancement: Added ability to change a reservation's space during the staff side edit workflow. Now reservations can be updated to a different space via the "change space" button in the edit workflow. **10/12/2023**

Bug Fix: Resolved issue where the upcoming and past reservation links were not working properly if the organization name had a # symbol. **09/28/2023**

Enhancement: Added ability to review and update patron's system notification subscription status. If a patron is not subscribed to system emails, they will not receive confirmations, updates, status change, etc. Patron system notification status can be accessed via editing the patron record on the Find Patron page. **09/12/2023**

Bug Fix: Resolved issue where SignUp events were not including the correct equipment information in Spaces reports. **07/31/2023**

Bug Fix: Resolved issue where patrons were prevented from editing their reservation due to the maximum hours limit. **07/13/2023**

Improved the email opt out process for patrons that want to unsubscribe from emails. Now, they can choose which products they would like to unsubscribe from and opt out of only those system emails. As an example, if a site has SignUp, Spaces, and D!bs enabled the patron can choose to unsubscribe from just D!bs system emails instead of all system emails. **06/29/2023**

Bug Fix: Resolved issue where sites configured with DD/MM/YYYY date format were unable to resolve conflicts when creating a recurring series. **06/22/2023**

Enhancement: Upgraded TLS version for AWS S3 objects to ensure the media/image uploader tool continues to function properly. **06/08/2023**

Bug Fix: Resolved issue where the Reservation report was including events that were outside the date parameters. **05/18/2023**

Bug Fix: Resolved issue where creating a recurring reservation was failing for sites configured with DD/MM/YYYY date formatting. **04/24/2023**

Bug Fix: Resolved issue where the system was not respecting alternate hours for staff side bookings. **04/18/2023**

Bug Fixes: Resolved issue where Spaces reservations were displaying the incorrect additional equipment when the Spaces reservation id was the same as an event id in SignUp. Resolved issue where duplicate entries were displaying on the stipulation question support configuration pages. **04/12/2023**

Bug Fix: Resolved issue where the time bar element was not displaying correctly on the active reservation list if a space had a alternate hours configured for less than 8 hours of open time. **04/06/2023**

Bug Fix: Resolved issue where the time selector was failing to update correctly when starting a reservation from the calendar view and selecting an ending time past the closing time for the space. **03/23/2023**

Bug Fixes: Resolved issue where reservation reminders were not respecting the date/time format setting when displaying the date of the reservation. Resolved issue where recurring reservations were failing to respect the Max Total reservation limit settings. **03/03/2023**

Bug Fixes: Resolved issue where upcoming reservations were included when clicking on "Past Reservations" in Find Patron. Resolved issue

where cancelling an approved reservation would fail for mobile users. Resolved issues with creating reservations for iOS mobile users when embedded in an iFrame. **02/23/2023** Enhancement: Updated the unsubscribe footer language included in system emails to better explain the unsubscribe function.

02/16/2023 Maintenance: Updated the Braintree SDK to use the latest version **01/25/2023** Bug Fix: Resolved issue that created a typo in the verification link included in the system email. The link no longer includes the duplicate https. **1/10/2023** Bug Fix: Resolved issue where Spaces system emails were not respecting the SSL setting when including links. **12/15/2022** Bug Fix: Resolved issue where Maximum Total Reservations per month settings were not respected on systems without costs for reservations. Now the reservation limit settings are respected on systems with costing enabled and those without. **12/06/2022** Bug Fix: Resolved issue where unsubscribe page was not accurately displaying the patron's email verification status. **11/23/2022** Enhancement: Updated analytics integration to support Google Analytics 4 **11/17/2022** Bug Fixes: Resolved issue of approval notes failing to display on the staff side after a reservation is cancelled Resolved issue where alternate hours schedules could conflict. Now, the system prevents adding overlapping dates/hours **11/03/2022** Bug Fixes: Resolved issue where Max Total Reservations per day was not respected for systems without costs Resolved issue where Max Total Reservations per week was not respected Resolved issue where Max Total Reservations per year was not respected **10/26/2022** Bug Fix: Resolved issue where patron accounts created on the staff side were failing the patron verification process. **09/29/2022** Maintenance: Updated Location Configuration and Security Configuration to remove settings/options that were utilized only by discontinued products. **09/22/2022** Bug Fix: Updated the "Support" button to direct to the correct url for the knowledge base **08/11/2022** Bug Fix: Resolved issue where Transaction report would fail if deleted reservations were included in the date range. **07/26/2022** Enhancement: Added reservation override alert when staff side users are overriding the max total reservations per month/year Bug Fixes: Resolved issue where the maximum total reservations per year was not respected. It no longer allows patrons or staff side users without override permissions to create more than the number allowed per year Resolved issue where the maximum total reservations per month was not respected. It no longer allows patrons or staff side users without override permissions to create more than the number allowed per month **07/19/2022** Bug Fixes: Resolved issue with verification emails and the failure of the decryption method for the unsubscribe link. This link now respects the SSL setting Resolved issue with the verify button failing to respect the SSL setting and causing issues with the decryption method **07/12/2022** Bug Fix: Resolved issue where phone number fields were not accepting the 326 area code as a valid area code. It has now been updated to accept this area code **06/30/2022** Enhancement: Refactored the Custom URL feature to support "tel:" and make phone numbers clickable **06/23/2022** Enhancement: Added sort by options for reservation list views on the staff side. Pending, Active, and Inactive reservation lists can now be sorted by Reservation Date, Organization, Last Name, Email, and Library Card #. Bug Fix: Resolved issue where creating recurring reservations using additional dates would fail when international date format is enabled. **06/14/2022** Bug Fix: Resolved issue where organizations were not displaying properly in the patron view. Refactored the organization display to be based on patron id and not patron email. **05/25/2022** Enhancement: Maintenance/upgrades for backend services and processes **05/19/2022** Bug Fix: Resolved issue where deleted reservations were displaying in Today's Activity on the dashboard **05/12/2022** Enhancement: Added the ability to add a custom url link to the footer on public facing pages as well as a custom label. Please note this is currently a backend setting, contact Support to add/update. For more information about this enhancement feel free to review the [Custom URL Article](#) **04/07/2022** Enhancement: Added the ability to print the Month and Week calendar views for staff and patron side. If you would like more information about this enhancement, feel free to review the [Spaces Calendar View Print](#) kb article. **03/11/2022** Bug Fix: Resolved issues associated with the Trust Guard update that caused frequent cookie/cache clearing by users. **03/03/2022** Bug Fix: Security updates to resolve vulnerabilities identified from latest TrustGuard scan (PCI compliance) **10/05/2021** Enhancement: Mechanisms put in place to help resolve issues with sending the verification emails.

09/23/2021 Bug Fix: Resolved issue where Holiday/Emergency Closings did not override alternate hours schedules.Â Holiday/Emergency Closings in locations and spaces now override standard and alternate hours schedules. **09/09/2021** Bug Fix: Resolved issue with PIN usage with API Authentication. **08/26/2021** Bug Fix: Resolved issue with Patron API Authentication getting error messages. **08/19/2021**Â Bug Fix: Resolved issue with new created patron accounts not receiving verification emails, confirmation emails, nor reminders.Â **07/13/2021** Enhancement: Upgraded Braintree sdk to the latest versionÂ 5.6.0 **06/15/2021** Bug Fixes: Resolved issue with Spaces Patron Calendar Week & Month View showing Spaces marked as Private. Resolved issue with Spaces Patron CalendarÂ Week & Month View showing SignUp unpublished events details.Â Â Resolved issue with Spaces Patron CalendarÂ Week & Month View showing SignUp events in a Private Space.Â **06/08/2021** Bug Fix: Resolved issue with deleting Organization Type still associated with Organization.Â **06/02/2021** Bug Fix: Resolved issue with "Ends By" function on recurring series not adding the last date.Â **03/12/2021** Enhancement: To ensure we are in line with security best practices, we have now enabledÂ HTTPSÂ on all customer sites. **02/18/2021**Â Bug Fixes: Resolved more issues with spinning wheel when coping Universal Hours to All Location and All Spaces.Â Resolved more issues with spinning wheel when coping Location Hours to All Spaces. **02/04/2021**Â Enhancement: Reservation Report & Equipment Setup Report to include Phone Number field.Â Bug Fixes: Resolved issue with spinning wheel when coping Universal Hours to All Location and All Spaces. Resolved issue with Mobile version not showing "Confirm New Account" pop-up message.Â **01/21/2021**Â Enhancements: Chronological Sort Order for "Run Saved Reports" section.Â Location field added to the Reservation Report. XML feed now includes UTF-8. Bug Fixes: Resolved issue with reports printing on two pages, when there is only one page to print.Â Resolved issue with clicking on Upcoming or Past Reservations for an Organization, shows all Reservations for all Organizations.Â Resolved issue with "Forgot Your Password" on Mobile Devices. **01/14/2021** Bug Fixes: Resolved issue with Today's Activity not opening to a new tab when clicking on an activity.Â Resolved issue with Patron Calendar showing Private Events details Resolved issue with creating a Recurring Reservation, after saving the "x number of days" copies to "every x number ofÂ months" **11/20/2020** Enhancements: Purpose field added to Reservation Report. Denied Organization search available under Find Organization **11/12/2020** Enhancement: Tab Name will be universal for all products (Product Name | Demco Software). **10/29/2020** Bug Fixes: Resolved issue with Approved or Denied Reservation Notes in Reports under Internal Notes.Â Resolved issue with Cancel Modal fails to populate room name for recurring reservations.Â **10/20/2020** Bug Fixes: Resolved issue with clicking View Reservation from Spaces Calendar View.Â Resolved issue with viewing Activity Report.Â Resolved issue with the view of the time slider when creating a Spaces Reservation when Space Standard Hours or Alternate Hours end on the 15-minute or 45-minute mark.Â Resolved issue with the view of the time slider when creating a Spaces Reservation when Space Standard Hours or Alternate Hours do not end on the hour or half-hour.Â **09/11/2020** Bug Fix: Resolved issue with the ability to cancel a reservation.Â **09/03/2020** Enhancement: Warning message when switching "Space Mediation Setting".Â Bug Fix:Â Resolved issue with Approving or Restoring a reservation when space is marked as "unmediated". **08/27/2020** Enhancement: Added SignUp event integration with Spaces Reservation Report with Internal Notes and Staff Reservation Notes. **08/11/2020**Â Enhancements: Update disabled product language.Â Removed "Take Survey" from Spaces Calendar View on the staff side.Â **07/31/2020** Bug Fixes: Resolved issue with "Date Field" not showing the correct date on the Reservation Report.Â Resolved issue with updating the "Update" button text when updating staff reservation notes.Â Resolved issue with the "Approve" icon for denied reservations.Â Enhancement: Added the ability to add reservations from the Spaces Calendar View on the staff side by clicking the " " on the specified date **07/23/2020** Enhancement: Added "Attendance" field in the Equipment Setup Report.Â **07/16/2020** Bug Fixes: Resolved issue with searching patrons in Find Patron with space before or after name not coming up in search. Resolved issue with system auto-filling stipulation questions.Â **05/07/2020** Bug Fix: Resolved issue when approving denied reservation

and not conflict checking Enhancement: "Pick Me" button visible when space is unavailable, now shows "View More" **03/11/2020** Bug Fix: Resolved Issue when No Organization selected not charging Tax Fee **03/10/2020** Enhancement: Customer Facing access to Costing Configuration for After Hours and Time Specific. Additional Information can be found in the [Spaces Cost Setup: Cost List](#) article. **03/03/2020** Bug Fix: Resolved issue when Location Hours are overriding Space Alternate Hours Enhancement: Universal System-Wide Hour Settings for Holiday/Emergency Closings. Additional Information can be found in the [Holiday/Emergency Closings](#) or [Schedule Holiday Closings in SignUp, Spaces & DIBS](#) articles. **02/24/2020** Bug Fix: Resolved issue when Spaces API showing cancelled SignUp event **01/29/2020** Enhancements: Customer Facing access to Costing Configuration for Locations & Equipment/Items. Additional Information can be found in the [Spaces Cost Setup: Location](#) and [Spaces Cost Setup: Equipment](#) articles. Customer Facing access to Sales Tax Costing Configuration. Additional Information can be found in the [Spaces Cost Setup: Taxes article](#). **01/22/2020** Bug Fixes: Resolved issue Patron Side (Mobile View) showing wrong Meeting Room Policy Resolved issue Patron Side (Mobile View) conflict date and message pop up modal freezing Resolved issue Patron Side (Mobile View) Organization pop up modal closes when invalid data entered Resolved issue Patron Side (Desktop View) Search Button not working after entering Invalid Date Resolved issue Patron Side (Desktop View) freezing when moving back from a future date **12/19/2019** Feature/Enhancements: Spaces Patron Side Mobile Friendly Spaces Patron Calendar View (Week & Month View) **09/03/2019** Enhancement: Added the ability to bypass the auto log out for staff side users. Additional information can be found in the [Keep Me Logged In article](#). **02/21/2019** Bug Fixes: Resolved issues when incorrect Spaces patron details are getting fetched when the user restores a cancelled reservation. Resolved issue of payment modal appearing on my account page on the mobile view. Enhancement: Added Patron Report to provide customers the ability to report on their patron records. **02/07/2019** Enhancements: Updated Spaces data cost configuration workflow. (Customer Support facing) Added the ability for customer service access to add/update organization types. Impacts the New Core platform. Added the ability for customer service to enable/disable a product. **01/24/2019** Enhancement: Spaces Library Card Unique Identifier: When authentication is enabled for a system, the library card is the unique identifier for the patron record. **12/26/2018** Bug Fixes: Resolved issues where Spaces Recurring Reservation "ends by" function doesn't cause bug page to edit the reservation(s) Resolved issues where Spaces Email field needs limit characters Enhancement: Added Email Address in Spaces Equipment Setup Report & Spaces Reservation Report **12/06/2018** Bug Fixes: Resolved issue where editing a Space in Location Setup causes bug page Resolved issue where Spaces Audit Log not loading **11/29/2018** Bug Fix: Resolved issue where only the public Spaces Reservations will be shown on patron SignUp mobile view. Enhancement: Added Audit Log for Staff Users when Spaces Reservations are modified by staff by one of the following: Create / Edit / Cancel / Restore / Approve / Denied. **10/15/2018** Bug Fixes: Resolved issue where Braintree Payment (eCommerce) URL link was incorrect Resolved issue where CORS policies for XML feed Resolved issue where Spaces My Account page in Chrome with JavaScript flagging malicious links for Join Organization **09/05/2018** Bug Fixes: Resolved issues where XML feed can be consumed by other domains Resolved issues where Authentication was not saving library card number for patron records **08/16/2018** Bug Fix: Resolved issues where patrons could not log in on HTTP Spaces Sites **08/01/2018** Bug Fixes: Resolved issues where XML values being programmatically removed Resolved issues where Swagger UI page can only handle Forcing SSL Resolved issues where Force SSL is false with Credit Card Processing enabled Resolved issues where error with sending verification emails from sites with Force SSL enabled **02/08/2018** Enhancement: Updated BrainTree API to Version 3 **01/29/2018** Enhancement: Added indication for hours that are outside the library's hours to differentiate between a closure and an existing reservation/event. **12/06/2017** Bug Fixes: Resolved issue of phone number field failing to validate in scenarios where it is required on the staff side reservation workflow. Resolved issue of equipment incorrectly displaying on some of the staff side event tickets. SignUp does not utilize the equipment. Resolved issue of incorrect date display in the location/space hours configuration section. Resolved issue of tear down buffer

times incorrectly blocking out the end of the day. **11/08/2017** Bug Fix: Resolved issue where the determination on whether a reservation should be placed in Reservation History or Active. This determination now respects the site's time zone setting. **Enhancement:** Updated From Demco Software box on the dashboard page to allow for better messaging and usability. **10/18/2017** Bug Fix: Resolved issue in the function of autofill which had more results than the limit of 8. The autofill now has a limit of 100 suggested patron records. **Enhancement:** Update to change various links to hit proper Demco Software web pages. **10/11/2017** Bug Fixes: Resolved issue with costs and layouts failing to allow adding/updating when the date/time format was not set to "en-US". Resolved issue of space descriptions only appearing in the modal with the space image. Now the room description also appears in the "See More" section. **10/03/2017** Bug Fixes: Removed incorrect messaging from Reservation Status change emails when the reservation is edited. Resolved issue when copying or editing a Spaces reservation, not all stipulation questions were getting copied. Resolved issue where online payments were being labeled as "partial payments" in the Transaction Report. Resolved issue where Spaces Reports were not correctly respecting canceled vs not canceled filters. **Enhancements:** Added Image Uploader tool to the Location and Space edit pages for easier Branch, Room, and Room Image implementation. Added ability to Add/Edit/Remove Reservation Restrictions. **09/14/2017** Bug Fix: Resolved Error when creating a new Spaces account or reset password with Force SSL enabled. **09/06/2017** Bug Fix: Resolved Error where some SignUp events directed to a bug page when opened from Reservation List. **Enhancements:** Force SSL Setting option added. In order to utilize this option, you must contact support. This setting will force secured HTTPS access on all pages (patron and staff) and across all New Core products (SignUp, Spaces, Dibs, and Wandoo Reader) if applicable. If the content has been added to the software that is hosted as non-secure (HTTP) the web browser may give warnings to end-users (varies by browser). For example, an added room image that is hosted outside of the Demco Software products (utilizing the "From URL" feature within the Image Uploader) on an HTTP site could potentially trigger a web browser warning. [More information on how HTTPS vs HTTP content is displayed in browsers here.](#) **08/21/2017** Bug Fixes: Resolved issue where hourly refundable deposits were not implemented properly. Resolved issue where patrons, via their reservation history pages, could pay for reservations which were denied or ignored in the past. Resolved issue where the Edit/Cancel buttons were not disabled when a reservation fee had already been paid. Patrons will now be alerted to contact the library to be issued a refund. Quotation marks in a patron's name will no longer cause the reservation form to be unusable. "Earliest Reservation Hour" reservation limit is now respected in all areas of reservation creation. Resolved issue with the Spaces API where the ending hour was not displaying when the location closed at midnight. Resolved issue of the time slider update not handling alternate hours ending at 11:59 pm. Improved Demco Software branding. **Enhancements:** Added ability for staff users to add attendance and internal reservation notes. Added fields to the Reservation Report to account for the new attendance and internal notes features. Added Sunday evening after 10 pm EST to the pre-existing Wednesday 4 am-7 pm EST Maintenance Window. [Learn more about the Software Maintenance Window](#). **07/12/2017** Bug Fixes: Resolved issue where equipment showed as "Unavailable" even if it was available. Resolved incorrect "Cancelled by Staff" audit stamp when the reservation was canceled by the patron. Resolved non-reservable spaces showing in the list of spaces in the "Reserve Space" workflow. Resolved issue where space could be double-booked on the last day of a multi-day all-day SignUp event using that space. Resolved style issue with Equipment filter list. **06/15/2017** Enhancement: Updated the loading spinner to use Demco Software instead of Evanced branding. **06/13/2017** Bug Fixes: Resolved issue with login page failing when using Find your Password workflow or during the account creation workflow. Resolved issue with restore button appearing incorrectly on the patron side. **Enhancement:** Updated Braintree eCommerce provider integration. **05/31/2017** Bug Fixes: Resolved authentication issue where some Spaces patron records were incomplete after syncing with ILS. Resolved issue where the removal of conflicting instances in a recurring reservation series was not respected. **05/15/2017** Bug Fix: Resolved issue where IE11 caused style break and prevented critical workflows in the reservation request process for the user. **05/10/2017** Features/Enhancements: [Allows](#)

[reserving from midnight to midnight, otherwise referred to as "full-day reserving" Time slider selector has changed to drop-down menus for selecting start and end times for a reservation and time bar to display conflicts](#)

Bug Fixes: Resolved error with staff-side forgot password workflow Resolved issue when accessing day view is user did not also have SignUp Fixed inconsistent behavior when Spaces and SignUp buffer times overlapped **04/07/2017** Bug Fix: Resolved issue within Spaces Reservation Report where the non-inclusion of certain fields would not allow the report to run. **04/05/2017** Features/Enhancements: Added an [XML feed for Spaces](#). Modified the Today's Activity Report to include SignUp Events. Introduced [Combined Reports for SignUp / Spaces Reservation Report](#). Bug Fixes: Fixed the ordering of Spaces within the Today's Activity Report. Fixed the appearance of the Organization Name within the Today's Activity Report. **03/21/2017** Bug Fix: Resolved API CORS issue which impacted API related services. **03/15/2017** Bug Fix: Resolved the failure of staff side password reset workflow for non-SignUp customers. **03/06/2017** Bug Fix:

Resolved issue with conflict checking with SignUp ongoing events and Spaces recurring reservations. **02/01/2017** Features/Enhancements: Replaced Evanced logos in the footer on patron-side with the Demco Software logo. Replaced most of the Evanced logos in staff-side of software with the Demco Software logo. Enabled Boopsie app access to the list of products on the staff-side dashboard page. Bug Fixes: Resolved issue with location checkboxes remaining disabled after selecting a location. SIP/III Authentication issue resolved when logging in from the locations details page. **01/11/2017** Bug Fixes: Resolved Error on Patron My Account page if a patron has Primary Location set to a Private Location Resolved bug where certain reservations restrictions on the patron were not being respected. Resolved bug where Earliest Reservation Hour and Latest Reservation Day restrictions were not properly calculated if using a time zone other than Eastern Standard Time. Resolved issue where product selection was not being cached in the dashboard page after staff logged out. Implemented Braintree maintenance update to ensure future compatibility. **12/14/2016**

Features/Enhancements: [Feature Preview](#) of [Spaces Calendar View](#) Added [Spaces API](#) for customer customization of the app Bug Fixes: Resolved issue where SignUp and Spaces buffer times were not overlapping as designed. Resolved issue where SignUp was displaying duplicate calculations of Spaces buffer times when showing reservations on the calendar. **11/16/2016** Bug Fix: Resolved the issue causing account creation text to be incorrectly included in reservation change email. **09/20/2016** Feature/Enhancement: Added Full Story analytics integration Bug Fix: Refactor of Equipment database call to increase load time. **08/12/2016** Features/Enhancements: Refactored Find Patron area to optimize load speed Refactored Location Details area to optimize load speed when selecting "Pick Me" Refactored Equipment Availability function to optimize load speed when Reserve Space pages Bug Fixes: Resolved issue where Equipment Availability was not updated on staff side when date/time was changed Resolved formatting issue when printing reports directly from the Reports area. **08/11/2016** Bug Fix: Resolved issue when eCommerce failed when submitted **04/27/2016** Bug Fixes: Resolved issue where bug page displayed in Pending Organization area Resolved III Authentication expiration date issue Resolved issue with Today's Activity Report not loading for larger systems. **04/05/2016** Features/Enhancements: Updated style on loading spinner. Revealed reservation information on reserve a space window Increased load time in the following areas: Spaces Reservations List (Active and Pending list) Spaces Reserve Space List (add reservation page) Spaces Find Organizer list Email Verification workflow changes, highlights are: The window verification will be extended to 72 hours. If a patron is registered with a non-verified email, the confirmation message will instruct them to look for the email. This will occur for both staff and patron side reservations. Non-verified emails will display as red when viewing the Find Patron page. Verified emails will display in green. Users with Edit Patron permissions will have the ability to resend the verification email if the link has expired. Patrons would have the ability to request a new link via their email if the link has expired. A style email that makes it more intuitive for the patron. For more information towards the above or changes, visit this [article](#). Bug Fixes: Repaired issue with the "/" failing to populate in system emails. Patron Hold

Check for expired cards issue resolved for the III (Patron API) method. Repaired issue with the "enable multi-branch" setting on the back-end. **02/20/2016** Bug Fixes: SIP Authentication PIN not required displaying PIN field issue resolved. PIN field will now respect the setting. Issue with deleting an additional equipment item causing reservations to show a "0" is resolved. Stipulation answer lists were not respecting the cardinality value. Now they do.Â Rounded costs would throw an error on payment submission staff side. Migration issue from Room Reserve to Spaces. Spaces Pending Count refactors on the dashboard to improve the performance.Â **01/27/2016** Bug Fix: Results returned from a search modified to improve speed and performance. Users should also now see a loading spinner if there is a delay in returning the results - i.e. a rather large dataset being returned would trigger the loading spinner to indicate that results are being gathered. **12/10/2015** Feature/Enhancement: Permissions Updated! Granular permissions have now been exposed. Admin users can create custom security roles for staff. For more information on what permissions are now exposed visit this [article](#).Â **10/14/2015 "15_12 & 15_13"** Bug Fixes:Â Buffer conflict checking issue between closings would generate incorrect conflict errors. Rapid clicking the next week's carousel was causing a js failure. The link is now disabled after the initial link until the function is complete. Editing or copying a recurring series from the active list page was causing an error.Â Organization Join workflow fix. The patron's role box was not appearing as expected. When a staff user tries to make a recurring reservation that starts right after (or ends right before) the buffer time of a space, they'll get kicked back to the location details page after selecting submit. Canceling the last recurrence instance that has 1 reservation still active. Â If a user canceled the last recurrence of a recurring series that is not out of sync and not a staff adjustment or deposit, the itemized costs associated with that recurrence were not being deleted.Â Canceling reservations that are part of a recurring series was not lowering the payment. If I edit a single instance of a recurring reservation and then edit a different single instance of the same recurring reservation, then the 2nd edit will cause itemized costs to be duplicated. When canceling an occurrence that is out of sync (both master and not the master), the costs were not reduced appropriately on the staff side and the payment details were not updated appropriately on the patron side. **09/09/2015 "15_11"** Features/Enhancements: Filter on staff side user's primary location. The system will now look at the user's permissions and pre-filter the reservation lists and reserve a space workflows. Users can still search for other locations. Staff side searches will be saved as a cookie in the browser cache. This will help reduce the number of clicks to conduct a search. Staff side usernames were case sensitive. They are no longer. The password field remains case sensitive.Â Added a setting to auto-update records against the ILS records when using authentication. (The setting is enabled by default. If you would like your site to have this option disabled, please contact the support team [here](#).)Â Bug Fixes: Corrected issue with SIP authentication method with the middle initial field. The merchant confirmation email was failing for e-Commerce setup. III Authentication issue. In some cases, patron data was failing to come through and the only record saved was the email address.Â Minor language fix on patron side accounts in spaces.Â **08/18/2015 "15_10" Security Enhancement**
07/30/2015 "15_09" Feature/Enhancement: New color schemes available. Green/Gold, Almost Black, and Purple. Visit this [article](#).Â Bug Fix: Editing an individual reservation and modifying it to a recurring series was causing errors. This issue has been resolved.Â **06/01/2015** Feature/Enhancement: e-Commerce updated to allow for International support! Bug Fixes: Editing a reservation retained old equipment. Now it doesn't! Cancelled occurrence was not being accounted for in costing. Now it updates the cost when an instance is cancelled! Conflict failure updated in SignUp that allowed for double bookings in Spaces.
04/13/2015 "15_04 & 15_05" Feature/Enhancement: Fix to allow for new kinds of LDAP setups. Bug Fix: Fix allows users to reset their passwords. **03/17/2015 "15_03"** Features/Enhancements: **Spaces now has a reservation reminder emails.** Patrons will get email reminders about their upcoming reservation 24-hours in advance. "Pay Online" note added to libraries that have enabled e-Commerce. "Verify your account" links added to patron emails for patrons who have an email address, but have not already verified their Spaces account. "My Account Landing Page" added. This is a new page that directs patrons straight to their "My Account" page. This is linked to all Spaces emails now. Password reset and confirmation modals have been

added to the login page. In-app logo change to "Evanced, a Demco Company" PayPal is now hidden for customers who don't utilize the option. Zip Code and CSV confirmation fields are hidden for customers who don't use these methods of verification. The equipment box is now hidden for libraries that don't have equipment enabled. Bug Fixes: IP-related troubleshooting options added for Evanced staff. Resolved issues with typing in the time and the effect on the time slider tool. All-day events in SignUp were not causing conflicts with Spaces. Saving an Organization with extra information is now resolved. Recurring Reservations now display conflicts with alternate hours. Logging in at the location details page was not causing conflicts to register correctly. Cancelling an occurrence of a recurring series, then creating a new reservation was not allowing for edits of the original series. Duplicate organization creation prevented. Conflict display bug corrected. **02/18/2015 "15_02"** Features/Enhancements: **The "Transaction Report" has been added.** This will allow libraries to run reports for individual transactions such as room payments and refunds. This report allows you to isolate specific payments and refunds to keep track of the flow of payments in and out on a daily basis. Libraries that our eCommerce module enabled will also be able to report on transaction details. **Events/Room Reserve Dual Migration Script is released.** This allows libraries with both Old Core products to migrate to New Core products. The "Fee Report" has been relabeled as a "Reservation Report" to better reflect its functionality. eCommerce text change Bug Fixes: Landing page style fixes Editing/Copying Reservation conflict issue resolved **02/05/2015 "15_01"** Features/Enhancements: Payment Policy text and link added to eCommerce enabled sites. Clarified amount owed/paid/total now displays more clearly on patron view. Bug Fixes: Alternate hours date/time order bug was fixed. Recurring reservations bug fixed. Date format bug with the active list fixed. fr-CA time format bug fixed in the staff view. "Pick Me" bug fixed Date range search bug fixed Date carousel bug fixed Braintree bug fixed for sites not having eCommerce Duplicate reminders fixed Discounts now show on payment summary page **12/30/2014 "14_20, 14_21, 14_22 & 14_23"** Features/Enhancements: Initial work to facilitate credit card payments by patrons. For more information, please refer to this [article](#). Please note: this is an additional purchase module. Improved workflow for email reminders for patrons who have unconfirmed accounts. Menu style change. Paging was added to the reservation lists. This drastically cuts load time for the inactive list. Bug Fixes: Staff can now restore reservations. Alternate hours fixed for the en-AU date format. Monthly reservations fixed. Resolved issues surrounding the "Pick Me" with recurring series options. **12/08/2014 "14_18 & 14_19"** Features/Enhancements: The landing page has been restyled to include the option to add a room policy to the front page. It was also enhanced to improve patron ease of use. Date picker update For systems with multiple products, the last product menu choice will be remembered. Bug Fixes: IE issues with recurring reservations resolved. Issue with results list on the patron side not updating was resolved. Character limit not being respected issue resolved. **10/15/2014 "14_17"** Features/Enhancements: Google Analytics can be added to customer sites. View this [article](#) for details. Placeholder text added for required email field in IE9 Bug Fixes: Alternate hours. Hours setup as the admin user. Australian Time Zone. Restoring a reservation for a deleted location. Relationship approval. Editing saved reports. New Account Creation email sending. Add location to a patron profile. **09/24/2014 "14_16"** Features/Enhancements: Data Setup pages have been exposed! Customers can now configure their own locations, spaces, hours, and equipment. [Please watch this video](#) to learn more about this important new feature that gives increasing control to admin users. Auto Approval of organizations has been added. Libraries can now set Organizations to automatically approve. Please contact the support team [here](#). Updated Support icon to better reflect how to get in contact with [Support](#) Bug Fixes: An email bug was corrected. Primary branch selection. Payment emails. **09/11/2014 "14_15"** Features/Enhancements: Alternate hours have been added. Evanced staff can now add alternate hours for your library. This feature will be available to admin users soon. For now, contact [Evanced Support](#) to set up alternate hours for locations and spaces. Room layouts can now be marked as deleted. Email validation improved. A new Bright Blue color scheme was added. Bug Fixes: Date picker bug was fixed. The error log is no longer one week ahead. Equipment Selection. Recurring reservation bug related to viewing inactive reservations. Admin users and reservation approval Improved error messaging related to failed

reservation attempts now displays.Â Hitting Search on the Find Organization page now works. **08/27/2014 "14_14"** Features/Enhancements: **Recurring Reservations!** Spaces will be able to handle recurring reservations on the staff side. A new Maroon color scheme was added. Error log entries show time and date. Bug Fixes: Edit Reservation. Under certain circumstances you couldn't make a reservation if the patron didn't have an email address. Patron login. If the user enters the wrong information at the location details page, they were getting an error page. Certain reservation links take you to the location details/reservation summary page.Â Back-end XML Invalid path to ie.css Spaces data setup page didn't allow for minimum reservation quantity of zero for equipment. There was a typo on the approval modal when approving a reservation. Now resolved. **08/05/2014 "14_12 & 14_13"** Feature/Enhancement: Organization name is now editable by staff. Error messages were added for reservations where the end time was before the start time. Bug Fixes: Sites can now force patrons to use the secure version of the page via a back-end switch made by Support. If you had a fixed piece of equipment and tried to add an optional one, it failed. Now fixed. Equipment was showing up in multiples of the actual quantity. Now fixed.Â Equipment fields were missing from some sites in the Reports. Error when editing a relationship for a pending organization was fixed. Patron deletion fixed. Multiple equipment with fees wasn't working. Now fixed. Date picker for Find Organization didn't work. Now fixed. Patron session expiration redirected to the staff login page. Now fixed. There is a change in the way errors were handled for certain queries. Security Fix. **07/17/2014 "14_11"** Features/Enhancements: Massive work toward recurring reservation continues. The feature is not ready for release but is near completion. Back-end changes allow Evanced Support to update standard hours.Â **06/18/2014 "14_10"** Features/Enhancements: Custom Banner images are now possible for the patron side. New Account creation is active for patrons without email addresses. Back-end improvements to help site setup by Evanced. Bug Fixes: System alert banner display. Now fixed. **05/22/2014 "14_08 H"** Features/Enhancements: Display PIN only for SIP Authentication on login modal. Setup Spaces to use common room hours. This helps Spaces integrate with other products. Configure Spaces to only use the rooms configured for it. Bug Fixes: Pending Organization Count alert does not persist throughout the program. Now fixed. The pending count will appear on the 'Find Organizer' button as you navigate throughout Spaces. Stipulation Answers not displaying. Now fixed. The answers to stipulation questions were not displaying in certain views on the staff side. Now the answers display no matter how you engage the reservation ticket.Â Organization editing is now fixed. You were unable to remove an email address from an organization record. Now you can edit/update all fields as expected on the organization record. **05/07/2014 "14_07 G"** Features/Enhancements: Organization Request Email. Patrons receive an email when submitting either a pending organization or a pending relationship so that they know that the system has received the request. Organization Approval/Denied Email. Patrons receive an email when the organization or relationship has been approved or denied so that they know if the status has changed. Deny Relationships of Denied Organizations. When you deny an organization all pending relationships requests are also denied. Setup LDAP to be a variable URL in web configuration Bug Fixes: Staff Side Fee Adjustments. Now fixed. If you made a staff-side adjustment to a reservation that had fees, the "Mark as Paid" feature was not engaging properly. Now it does no matter how the fees were attached to the reservation.Â Pending Organization Count. The pending count was pulling in cancelled requests. This has been corrected. **04/29/2014 "14_06 F"** Features/Enhancements: Spaces Dashboard Stats have been added. We have added information to the dashboard for the Spaces product.Â Spaces Newsfeed has been added and will update with reservation activity. Spaces Today's Activity has been added and will show approved reservations.

Custom Fields Applicable To: Admin Users**Attachments:** No**Summary:** A list of version updates to

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