How can patrons see what programs they have registered for?

Article Number: 247 | Rating: 1/5 from 3 votes | Last Updated: Thu, Oct 27, 2011 at 1:31 PM This article will explain how a patron can view all of the events they have registered for.

When a patron registers for an event, it gives them a confirmation number once they finish registering. The confirmation code is 5 character code that they can use to view what programs they have registered in. If they go to your libraries event calendar and click on the "Display Personal Schedule" button, they can enter in one of their confirmation codes and their last name. If they have multiple confirmation codes, they only need to enter one and it will link all of their other registrations with the one they type in. Once they click submit, it will show them all of the dates and times of the events they signed up

Online URL: <u>https://kb.demcosoftware.com/article.php?id=247</u>