SignUp, Spaces, and Dibs Maintenance Window

Article Number: 705 | Rating: Unrated | Last Updated: Mon, Aug 22, 2022 at 5:01 PM

Summary: All SignUp, Spaces, and D!BS Sites Are Subject to Maintenance Window Every Wednesday morning from 4:00 AM to 7:00 AM and Sunday evenings after 10 PM EST. The Demco Software Development teams have been hard at work developing and releasing new features to all of our customers. Our development process focuses on delivering updates as soon as we possibly can. However, performing updates means our customer sites may be inaccessible during those update times. Because we know that in the software world the only thing worse than an inaccessible site is not knowing when your site will be inaccessible, we've decided to help ensure that you, our customer, know when the possibility of updates can occur.

Announcing, the Demco Software Maintenance Window! This is a period of time each week where updates may occur on SignUp, Spaces, and D!BS sites. This does not mean your site will always be unavailable during this window or that updates won't be applied at other times. Rather, if updates are available and they require that we restrict access for a short period of time, we will only do so during these two time window. We've analyzed the network traffic and realized that the slowest period of time on all of our sites is Wednesday between 4:00 AM and 7:00 AM and Sunday evenings after 10 PM EST. So, we are establishing those as our maintenance window times. And to ensure that both our staff and yours are available to evaluate the changes we've determined that Wednesday morning and Sunday evenings are the best possible days. Updates, upgrades, bug fixes, architecture improvements, or anything else that could potentially make your SignUp, Spaces, or D!BS sites unavailable for a short time will only be performed during those two time frames. But as always, even during those time windows we will continue to do everything we can to ensure that any downtime is minimized as much as possible (typically between 15-30 minutes).

When features or bug fixes are added, we will continue to notify you in the "From Demco Software" box and our version history will continue to be updated with all features and fixes as it does now. All of this can be found in our Knowledge Base and you can subscribe to be notified of our software updates on a per product basis, but choosing the "Subscribe to Article" option at the bottom of the Version history notes linked in the list here: SignUp Version History Notes Spaces Version History Notes Dibs Version History Notes Thank you for being a Demco Software customer. We hope you look forward to noticing the improvements we make on Wednesday mornings and Sunday Evenings as well. Â

Custom Fields Applicable To: All Users**Attachments:** No**Summary:** Demco Software Maintenance

Online URL: https://kb.demcosoftware.com/article.php?id=705